

COUNTY GOVERNMENT OF KAJIADO OFFICE OF THEMANAGER MUNICIPALITY OF KAJIADO



P.O. BOX 11, KAJIADO

when reply	ing please quote: CGK/KM/028/CP/VOL-1/72	Date: 11th Sept, 2024
TO:		
RE:	NOTICE / INVITATION TO A CITIZEN FORA IN	N KAJIADO MUNICIPALITY

This is to notify and invite you to a Citizen Fora for Kajiado Municipality to be held on **Friday**, 27th September, 2024 at 10.00am in the Kajiado Municipality Offices.

The agenda of the meeting will be:

- 1. Presentation of the Municipality Grievance Redress Mechanism
- 2. Kajiado Municipality Integrated Development Plan status
- 3. KUSP II projects
- 4. Other National Government programs and projects



CC:

CECEM - Lands, Physical Planning, Urban Planning, Housing & Municipalities

CO - Urban Planning, Housing & Municipalities



COUNTY GOVERNMENT OF KAJIADO OFFICE OF THE MANAGER; MUNICIPALITY OF KAJIADO P.O. BOX 11, KAJIADO



MINUTES OF KAJIADO MUNICIPALITY CITIZEN'S FORA HELD ON 27TH SEPTEMBER 2024 AT ACK TENEBO HALL.

OPENING REMARKS

The meeting started at 11.00 am with a word of prayer, introduction and opening remarks from the Deputy Director Administration. She welcomed the citizens to the forum and thanked them for finding time from their busy schedules to attend such an important forum. She introduced the municipal staff members, agenda of the meeting which was as indicated in the invitation notice and had the citizens also do self-introductions and the entities they present.

Min: CT 1/9/2024: SENSITIZATION ON MUNICIPAL GRIEVANCE REDRESS MECHANISM.

The Deputy Director Administration, Hellen Mumeita took the meeting through the procedure as laid down in Kenya Public Sector Complains Handling Guide (Ombudsman) which is what the Municipality has adopted. This is the formal way of launching a grievance in the Municipality.

- i. Lodging of complaint.
- ii. Receipt and acknowledgement of complaint
- iii. Documentation of complaint
- iv. Assessment of complaint
- v. Action
- vi. Investigation
- vii. Review and authentication of evidence
- viii. Responding to/ resolving the complaint
- ix. Closing of file
- x. Audit and review of the system
- xi. Follow-up

Complaints forms were shared to the present members of the society as she encouraged them to be free to share their sentiments.

Min: CT2/9/2024: CONCERNS RAISED BY CITIZEN/ GRIEVANCES AND QUESTIONS.

CONCERNED	GRIEVANCES	REMARKS	FOLLOW-UP
Surveyors' office	Matters of encroachments into road reserve, public utilities and riparian land.	The Manger informed the citizens that the services are available at County Offices, department of lands &physical planning.	Municipality to follow-up with surveyor's office on some specific areas mentioned.
Municipality and ward administrator	Citizens are not sure where to report their grievances.	The D/director informed the citizens that they can always seek services from the Municipality.	There is a grievances office in the municipality.
Market stalls/kiosk at the Bus Park	What are the terms of stall allocation.	It was clarified that this temporary allocation.	
Dumpsites	Health issues caused by the dumpsite.	Municipality has plans to rehabilitate the dumpsite in FY24/25 budget.	Municipality
Animal control	It was also pointed out that roaming livestock within the Municipality have become a menace especially by threatening the efforts to grow and nurture trees within the town.	It was agreed that a Municipal by-law needs to be put in place to curb the roaming animals within the town.	Vetinary department and Municipality
Liquid waste	It was pointed out that we need to identify where Kajiado residents will dispose sewer waste (exhauster). Septic issue was raised from a resident for urban area	The Manager acknowledged that Kajiado Municipality does not have a sewer system. However, the exhauster services providers are supposed	Enforcement and punishment to those caught disposing sewer irresponsibly by the Municipality

to dispose the waste in	and Department
designated areas and	of Public
not just anywhere.	Health.

MIN: CT/3/9/2024: SOLID /LIQUID WASTE MANAGEMENT

The Municipal Manager, James Saruni, and the citizens agreed on ratification of private garbage collectors within the Municipality. This will be the first step towards streamlining the sector for a more organized and coordinated manner of managing waste in the Municipality.

He informed the citizens of the Unit called Mazingira that has been very instrumental in managing waste within the Municipality's CBD since its inception. He urged the citizens to support this unit by cooperating with them while working on the ground.

The Sub-County Public Health Officer, Ruth Parsimei, sensitized the meeting on the public health laws which guide on handling and managing solid and liquid waste. She informed the meeting that the department is planning on community outreaches within zoned areas as a strategy towards managing waste within the Municipality. The citizens were also urged to be resilient and report cases of irresponsible and illegal dumping and/or burning of waste within the community.

MIN: CT 4/9/2024 ACCREDITATION, REGISTRATION OF NEIGHBORHOOD ASSOCIATIONS

The Municipal Manager informed the meeting that the Municipality will embark on an exercise to register neighborhood associations within the Municipality by issuance of Certificates. He further informed the citizen that the Municipality Office will form a WhatsApp group for more interactive conversations.

Closing Remarks

The Municipal Manager once again thanked the members for attending the meeting and for their input. The meeting ended at 2.30Pm with a word of prayer.

Minutes signed by:

Municipal Manager

James Saruni

Date ... Sign

Dorcas Njoroge

Secretary Kajiado Municipality

Date 30 SEPT 2024

Citizen Fora Committee

Photo Gallery



Figure 1: Deputy Director Administration Sensitizing on Grievances Redress Mechanism



Figure 2:Municipal Manager addressing the citizens



Figure 3: Sub-County Public Health Officer Sensitizing on Waste Management.

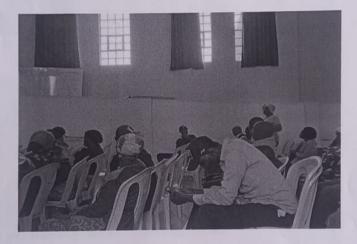


Figure 4: A Citizen giving on their views.



Figure 5: Juakali representative giving his input.



Figure 6. chairman of the market committee giving their views.



OFFICE OF THEMANAGER MUNICIPALITY OF KAJIADO P.O. BOX 11, KAJIADO



ATTENDANCE LIST FOR KAJIADO MUNICIPALITY CITIZENS FORA HELD AT ... ACK. TENEBO HONSE DATE: 237 SERIEMBER. 2024

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OFFICE OF THEMANAGER MUNICIPALITY OF KAJIADO P.O. BOX 11, KAJIADO



ATTENDANCE LIST FOR KAJIADO MUNICIPALITY CITIZENS FORA HELD AT ACH TENERO HOUSE DATE: 23.1" SEPTEMBER 2024

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